Application for Police Clearance Service

[Maharashtra Police Department]

User Training Manual
Version 1.0

Mahaonline limited
(A Joint Venture between Govt. of Maharashtra & TCS)
User Manual of Police Clearance Certificate of
Maharashtra Police Department

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1. Executive Summary

MahaOnline Ltd, a Joint venture company between Government of Maharashtra and TATA Consultancy Services, is pleased to inform successful implementation of ‘Police Clearance service’. This system comprise of registration of applicant for character certificate and security guard character certificate. This document is produce in interest of training users willing to use efficiently. Document provides stepwise procedure ‘Online Registration for Police Service Service’ of using PCS online application with relevant Screen shot of various activities in system.

2. Intended Audience

This Document is intended for the users of PCS online application

3. Getting Started:

3.1 Procedure to Login into PCS Online Application:

Steps:

1. Enter the URL https://pcs.mahaonline.gov.in in address location bar.
2. The screen shown below is displayed.
3. Click on New Registration
4. Enter the Details of applicant
5. Click on Submit Screen below will be displayed.

6. Click on OK message screen below will be displayed
7. Enter the verification code and click on Verify. Screen below will be displayed.
8. Click on message ‘ok’ and screen below will be displayed

![Image of Police Clearance Services]

9. Enter Username and password. Screen Below will be displayed
10. Click on Services tab on left hand side as shown in screen below and choose the service need to apply.

11. Click on (for example) character certificate screen below will be displayed.

12. Enter Address Information and click on NEXT.
13. Enter Occupation/Education information and click on NEXT

14. Enter General Information and click on Next
15. Enter Police Station Information and click Next

16. Click on ‘SAVE’ and screen below will be displayed. Application Id is generated
17. Click on 'Ok' screen below will be displayed

18. Upload Photo and Signature
19. **Upload Documents** *(Tick documents need to be uploaded)* screen below will be displayed

20. Click on Save screen below will be displayed

21. Click on ‘Continue’ view the entire form by clicking on ‘NEXT’ and then click on **Proceed to Payment** tab as shown in screen below
22. Select payment mode for example Pay Online

23. Click on ‘Proceed to Payment’ pay fees and receipt below will be generated if payment successful.
<table>
<thead>
<tr>
<th>Application No</th>
<th>THCR121420018</th>
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<tr>
<td>Name of student</td>
<td>JAYESH RAJAN MAHADIK</td>
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<td>Total</td>
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<tr>
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<td>TWO HUNDRED TWENTY-TWO RUPEES AND FORTY-SEVEN PAISE</td>
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<tr>
<td>Service</td>
<td>Police Clearance Service</td>
</tr>
<tr>
<td>Date</td>
<td>03/01/2015 12:04:49</td>
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